

DEPUTY MINISTRY OF TOURISM

HOTEL ESTABLISHMENTS WITH FACILITIES FOR PEOPLE WITH ACCESS NEEDS			
Name of the establishment:		CALLISTO	
Category:		TOURIST VILLAGE	
Website:		www.marismarehotels.com	
Address:		26 Nissi Ave., Agia Napa	
Date of inspection:		12/5/17	
Facilities			
1 Parking Facilities for persons with disabilities			
1.1	Number of available parking spaces for persons with disabilities? (min. dimensions 3.30X5m)		5
1.2	Are they near the main entrance?		YES
1.3	Is there adequate marking of parking places (vertical signpost/surface marking)?		YES
1.4	Is there access to entrance via an unobstructed accessible route?		YES
1.5	Is the car park area surface paved (no gravel)?		YES
Remarks: - Dimensions of parking facilities for persons with disabilities are 2.70m x 4.30m.			
2 Entrance			
2.1	Does the entrance door permit easy access?		YES
2.2	Number of steps between ground level and entrance?		1
2.3	Is there a supporting handrail at the staircase entrance?		NO
2.4	Is there a ramp at the entrance?		YES
	2.4.1	Length of ramp?	2.80m
	2.4.2	Slope of ramp?	10%
	2.4.3	Is there a supporting handrail at the ramp?	NO
	2.4.4	Is the ramp floor surface non-slippery?	YES
Remarks: - There is no supporting handrail at the ramp, but a supporting wall. - The floor is marble.			

3	Outdoor common use areas			
	3.1	Are there any steps in main common use outdoor areas and how many?	YES	11
	3.2	Can a wheelchair maneuver freely in most of the outdoor areas?	YES	
	3.3	Is there a swimming-pool?	YES	
	3.4	Is there a mechanism for hoisting persons with disabilities in/out of the swimming-pool?		NO
	3.5	Is there a restroom facility with shower(s) and changing room(s) by the outdoor swimming-pool for use by persons with disabilities?		NO
	3.6	Is there adequate access to the beach for persons with disabilities?	YES	
	3.7	Does the unit provide appropriate wheelchairs for use on the beach?		NO
	3.8	Does the unit provide appropriate wheelchairs for use in seawater?		NO
Remarks: <ul style="list-style-type: none"> - Access from public areas to the accessible friendly (rooms) apartments is through a smooth ramp. - The depth of the swimming pool starts at a 0% slope. 				
4	Indoor common areas			
	4.1	Are there indoor elevated areas?		NO
	4.1.1	Number of steps?	N/A	
	4.1.2	Provision of ramps to facilitate access between ground and elevated areas?		NO
	4.1.3	Length of ramp?	N/A	
	4.1.4	Is there a supporting handrail for ramp?	N/A	
	4.1.5	Slope of the ramp?	N/A	
	4.2	Is there a reception area counter/desk for use by persons with disabilities (i.e. 80cm height)?		NO
	4.3	Restaurant	YES	
	4.3.1	Is there at least one height-adjustable table in dining room?		NO
	4.3.2	Height of tables in dining rooms?	0.70m	
	4.3.3	Are the tables in dining rooms free from obstacles (e.g. large bases) to allow a person in a wheelchair to eat comfortably?		NO
Remarks: <ul style="list-style-type: none"> - The dining area has a number of round tables that allow a person in a wheelchair to dine comfortably. Several, appropriate round tables are provided in the dining area to allow a person in a wheelchair dine comfortably 				
5	Common use area restroom/sanitary facilities			
	5.1	Accessible toilet booths for use by persons with disabilities?	YES	
	5.2	Dimensions (mXm) of toilet facilities?	2.30 x 2.00m	

5.3	Does the toilet door open outwards / does it slide? Which of the two?		YES	
5.4	Are there supporting handrails on either side of toilet bowl?		YES	
	5.4.1	Is there a horizontal handrail on the sidewall (if the toilet bowl is situated 50cm from the sidewall)?	N/A	
	5.4.2	Is there a drop-down rail at the unobstructed side of toilet?	YES	
5.5	Wash basin			
	i	Wash basin without stand?	YES	
	ii	Adjustable height?		NO
	iii	Height of wash basin?	0.63m	
	iv	Is there an unobstructed access below wash basin for wheelchair users?	YES	
Remarks: <ul style="list-style-type: none"> - There are separate sanitary facilities, for men and women with disabilities?, within the communal W/C (communal) del complexes in the SPA area (basement) - access via a lift or through outdoor communal areas. - There are two drop down rails on the sides of the toilet bowl. 				
6	Lifts/Elevators			
6.1	Dimensions (mXm) of lift?		1.40x1.10m	
6.2	Width (cm) of lift entrance with door(s) open?		0.90m	
Remarks: <ul style="list-style-type: none"> - The lift serves access from the Mezzanine (common area sanitary facilities) to the ground floor, spa area and sanitary facilities for people with access needs. 				
7	Is the corridor to the rooms/apartments carpeted?		N/A	
Remarks: <ul style="list-style-type: none"> - Access to the apartments is via 2 ramps. One is 3.50m. long and the other is 10.00m. long. Both have a 13% slope. 				
8	Rooms/ apartments for people with special access needs –Specify actual Door No(s): 1001			
8.1	Number of rooms/ apartments for use by persons with disabilities		4	
8.2	Does the entrance to room/ apartment have a minimum unobstructed width of 85cm?		YES	
8.3	Is the entrance door easy to open?			NO
8.4	Width of room/ apartment anteroom		0.93m	
8.5	Is the floor of the bedroom/ apartment carpeted?			NO
8.6	Is there sufficient unobstructed wheelchair turning / maneuvering space (minimum 1.5X1.5 m) in the room?		YES	
8.7	Are there audible emergency alarms?		YES	
8.8	Are there visible emergency alarms?			NO

8.9	Is the room's/ apartment's closet at a suitable height for use by persons with disabilities?			NO
8.10	Is there unobstructed non-elevated balcony access for wheelchair use?		YES	
8.11	Is there elevated difference with the balcony? YES		Height? 0.01m	
8.12	Room/ apartment restroom/sanitary facilities			
	8.12.1	Entry door width?	0.80m	
	8.12.2	Does the entry door open outwards / or does it slide?		NO
	8.12.3	Is there a horizontal door shutting bar mounted to the inside surface of the entry door?		NO
	8.12.4	Dimensions (mXm) of restroom?	2.00 x 1.63m	
	8.12.5	Is there unobstructed space of minimum 80cm width by the side of toilet bowl for easy transfer from wheelchair?	YES	
	8.12.6	Is there an emergency alarm pull cord?		NO
	8.12.7	Distance from toilet bowl to nearest sidewall?	0.21m	
	8.12.8	Grab handling rails		
		i	Is there a mounted horizontal handrail on the sidewall (if the toilet bowl is situated 50cm from the sidewall)?	YES
		ii	Is there a drop-down rail at the unobstructed approach side of the toilet bowl?	YES
		iii	Where the distance of the toilet bowl from the sidewall is greater than 50cm, is there a second drop-down rail?	N/A
	8.12.9	Wash basin		
		i	Wash basin without stand?	YES
		ii	Adjustable height?	NO
		iii	Height of wash basin?	0.68m
		iv	Is there an unobstructed access below wash basin for wheelchair users?	YES
		v	Is there an easy to reach mixer/water tap?	YES
	8.12.10	Shower/ Bathtub		
		i	Is the shower floor at the same level as the floor?	YES
		ii	Is there a drop-down seat in the shower? If the above answer is YES: Is the height adjustable? NO Height? 0.48m	NO
		iii	Is there any other type of seat for people who cannot stand?	YES
			If YES, is the height adjustable? NO	Height? value
		iv	Are there any shower grab rails?	YES
		v	Is there a bathtub?	NO
		vi	Does the unit provide appropriate adjustable seats for use in the bathtub?	NO
		vii	Are there any grab-rails in the bathtub?	N/A

			viii	Is there provision for a bath wheelchair upon request?		NO
			ix	Is there a hoist mechanism on the ceiling?		NO
Remarks: <ul style="list-style-type: none"> - There are 4 accessible friendly rooms (2 one-bedroom (rooms) del and 2 studios). - The room closet has a hanging rail at a height of 1.80m. - The room entrance door is 0.86m wide and opens inwards. Assuming these are apartments, the word “rooms” in points 1 & 3 should be “apartment” and in point 2 change “room” to “bedroom” 						
General comments:						